

Seafood New Zealand

COVID-19

Update 15

16 April 2020

Seafood New Zealand is continuing discussions at the highest level with the Ministry for Primary Industries. We will continue to notify you as and when conditions or decisions change.

Guidance at alert level 3 announced

Today, the Prime Minister announced further guidance on what life will look like at alert level 3.

While the core message remains as 'stay home, save lives', it does mean some businesses that are currently closed will be able to re-open with restrictions.

An announcement on whether the country will move down to alert level 3 or not, is expected on Monday, 20 April.

In the interim, we remain at alert level 4.

For seafood businesses currently operating as essential services, there will be no significant changes. However, for seafood retail outlets, level 3 will provide more options for re-opening your business.

Under alert level 3, retail businesses can open for delivery and contactless order pick-ups, through online or phone ordering, using contactless payments and a customer-collection style of operating. Face-to-face contact will not be permitted.

Health, hygiene, contact tracing and physical distancing protocols will still need to be implemented by all businesses to ensure they keep their staff and customers safe.

Seafood New Zealand is currently in the process of seeking further clarification. We will update our guidance and distribute this as soon as this information becomes available.

For more information on the Government's announcements, [click here](#).

MPI guidance on LFRs

During COVID-19 alert level 4, there have been some constraints on markets, meaning some LFRs have been unable to accept fish.

The Ministry for Primary Industries strongly recommend that commercial fishers check with their LFRs prior to commencing a fishing trip to ensure they are able to land the fish they catch. This will avoid unnecessary wastage, or the risk of application of ACE for product that has no value.

Key contacts

Subsidies and assistance

The government has implemented a number of support packages for businesses to help get through the COVID-19 crisis, including wage subsidies. Information on support packages for businesses, including wage subsidies can be [found here](#).

The wage subsidy application form can be [found here](#).

Ministry for Primary Industries

Operators looking to register as an essential service or with essential service-related queries must contact MPI directly:

Ph: 0800 00 83 33

Email: info@mpi.govt.nz

Maritime New Zealand

For any maritime questions or concerns, please contact the MNZ COVID-19 response team:

Email: MNZCovid-19@maritimenz.govt.nz

FishServe

FishServe is operating as normal, with a helpline available for all FishServe-related queries. You can also fill out their [online form](#).

Ph: 04 460 9555

Email: helpline@fishserve.co.nz

Seafood New Zealand

The latest COVID-19 updates and resources can be found on Seafood New Zealand's industry website. For further enquiries contact us on:

Ph: 04 385 4005

Email: info@seafood.org.nz



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